



# Becoming a 5 Star Church "A Journey"

Refreshing Springs Church January 2012

# 5 Star



- When you enter a 5-star establishment, you discover....
- A world of state-of-the-art facilities and unparalleled service. The management, ambiance, customer service and dining must be worthy of meriting five stars-the highest rating-for superior service in attitude, accommodation and resources.
- In a church environment, people should also look for quality and promote excellence in fellowship functions, building designs and spiritual lives. They should search for and encourage a congregation to be a five-star church-a body that seeks excellence for the Lord in every endeavor.

# 5 Star Church

## Some Principals to **UNDERSTAND, ADOPT, LIVE**

- We want to be the best we can be, reach our potential serve people better and glorify God. To do this, we must be intentional and perpetual.
- Let's practice what we preach and put them in our laurels.
- Everyone in the ministry team is involved in analyzing what we do, how we do it and how we can do it better to serve people best.
- Who are the best people for the ministry tasks, and what are the best resources we can afford?
- We need to discuss the quality factor when we plan a project, after an event and in our scheduled staff meeting.

# 5 Star Church

- Invest the time and money to teach, train and restrain people to develop their skills and to implement quality ministry methods.
- The leader's job is to buy into the concept for quality concern, cast the vision and never delegate the core value.
- Provide a safe, secure environment to share ideas.
- Build a team mindset to avoid departmental barriers.
- Eliminate slogans and short term goals.

# 5 Star Church



- Avoid numerical Goals.
- Give People Ownership.
- Vigorously educate people.
- Head Into Action.

*Reach  
for the*  
**STARS**

